

HEART & HANDS WINE COMPANY  
2010 CRUSH CAMP SIGNUP

SEPTEMBER 30<sup>TH</sup> – OCTOBER 3<sup>RD</sup> 2010

*PLEASE PRINT*

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone \_\_\_\_\_ (circle Home / Work / Mobile)

Email Address \_\_\_\_\_

Dietary Restrictions \_\_\_\_\_

What are you hoping to get out of Crush Camp?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

How did you hear about Crush Camp?

\_\_\_\_\_

*Cost Per Person \$499 plus 8% sales tax*

**Payment Method**

<b>Enclosed (check)</b> Please Mail to: Heart & Hands Wine Company c/o Crush Camp 4162 State Route 90 N Union Springs, NY 13160	<b>Credit Card</b> Number _____ Exp. _____ CVV _____ Billing Zip _____ Signature _____  You can email/fax the completed form to: Email: <a href="mailto:info@heartandhandswine.com">info@heartandhandswine.com</a> Fax: (314) 237-3841
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**Accommodations:**

We have reserved blocks of rooms at the following inns and hotels. Please indicate that you are coming for "Heart & Hands Crush Camp" when making your reservation to receive a special rate.

***Inn at the Finger Lakes***

Auburn, NY  
\$99 / night  
315-253-5000

***E.B Morgan House***

Aurora, NY  
Rates vary by room. Please inquire with the Inn for specifics.  
315-364-8888

**Transportation**

Participants are responsible for arranging for transportation to and from Crush Camp activities, unless otherwise specified on the itinerary.

**Terms & Conditions****Reservations & Payments**

The full payment of \$499 plus sales tax is required to secure your reservation. Payment indicates your acceptance of these terms and conditions.

**Cancellations and Refunds**

If you must cancel your trip, you must do so in writing prior to 60 days before Crush Camp begins (August 1st, 2010).

For cancellations made up to 60 days prior to start of Crush Camp, there is a non-refundable fee of \$100 per person for cancellation.

If you must cancel within 60 days from the start of Crush Camp, terms and conditions are as follows:

- Because there are a limited amount of Crush Camp Spots, and we expect to be fully sold out, Heart & Hands Wine Company will keep a waiting list for other participants.
- If we are able to fill your reservation with another individual on the waiting list, there is a non-refundable fee of \$100, and we will refund the balance of \$399.
- If we are unable to fill your reservation with another individual on the waiting list, you will forfeit the full payment of \$499

Refunds for cancellations due to extreme weather conditions (e.g. hurricanes in participants' home location) will be at the discretion of Heart & Hands Wine Company.

**Itinerary**

The schedule of winemaking and harvest activities is tentative, because these activities are heavily dependent on the weather.

**Medical Issues**

You must advise us in writing, at or prior to booking, of any physical, emotional or mental condition which may require professional attention during the trip or may require the use of special equipment. If you fail to disclose any such conditions, Heart & Hands Wine Company may refuse to allow you to participate in certain activities at our discretion, and in such event we shall have no liability, financial or otherwise.

If you are so challenged, you must bring and be responsible for all necessary items related to your condition. If any such condition arises after the package is booked, you must advise us in writing immediately. Failure to advise us shall release Heart & Hands Wine Company and all professional personnel from any liability related to such condition or its treatment.

We can accommodate persons requiring wheelchair assistance, but participation in certain activities (e.g. harvesting in certain vineyards with steep slopes, working the sorting table, punchdowns) may not be possible due to the physical requirements of the work.

### **Health and Fitness**

We will send you information on the physical requirements for Harvest with your pre-trip materials. In some cases, you may want to discuss these with your doctor. Your health and safety during your trip are our first concern, but Heart & Hands Wine Company is not a medical facility. You should be in good health to participate in Crush Camp. All activities during crush camp are voluntary, and you are free to opt-out of any activities that you or your doctor deem too strenuous.

Heart & Hands Wine Company reserves the right to decline any trip participant whose condition, in our opinion, may affect the health, safety or enjoyment of other participants.

Heart & Hands Wine Company is not responsible for the costs of any medical treatment you may require during the trip. Under no circumstances is Heart & Hands Wine Company responsible for the quality of medical care, or lack thereof, you may receive while on the trip. We strongly recommend that you obtain medical and dental insurance that will cover the cost of any medical and dental assistance you may require during your trip.

### **Responsibility**

The responsibility of Heart & Hands Wine Company is strictly limited. As part of the package, Heart & Hands is organizing, promoting, and selling a programs consisting of certain travel services, and dining services from suppliers (collectively, "Suppliers"). Heart & Hands does not own or operate any of these Suppliers. The Suppliers providing services for Heart & Hands Wine Company programs are independent contractors and are not agents or employees of Heart & Hands Wine Company.

As such, Heart & Hands Wine Company is not responsible for any negligent or willful act or failure to act of any Supplier or of any third party. The package will include some visits to shops and merchants. Heart & Hands Wine Company is not responsible for any purchases you make during your trip, whether that merchant is part of the scheduled itinerary or not. By utilizing the travel services of the Suppliers, you agree that you will look to such Suppliers for any accident, injury, property damage, or personal loss to you or to those traveling with you, and that neither Heart & Hands nor any representative of Heart & Hands shall be liable.

Without limitation, Heart & Hands Wine Company is not responsible for any injury, loss, or damage to person or property, death, delay, or in-convenience in connection with the provision of, or failure to provide, any goods or services occasioned by or resulting from — but not limited to — acts of God or force majeure, acts of war or civil unrest, insurrection or revolt, strikes or other labor activities, criminal or terrorist activities of any kind, mechanical or other failure of any means of transportation or for the failure of any transportation -mechanism to arrive or depart on time, sanitation problems, lack of medical care, or for any other cause beyond the direct control of Heart & Hands Wine Company.

To the extent that Heart & Hands Wine Company is involved in booking transportation for you, Heart & Hands Wine Company acts as your agent and not as an agent of the transportation provider. For all other purposes, Heart & Hands Wine Company does not act as an agent for any party whatsoever.

Heart & Hands Wine Company reserves the right to correct promotional or pricing errors at any time. Heart & Hands Wine Company reserves the right to decline to accept or retain any person as a member of any activity or to cancel or alter the activities tour without notice, in which event your sole remedy shall be a prorated refund for any unused portion of the trip.

Heart & Hands Wine Company reserves the right to take photographic or film records of any of its activities, and to use any such photographic or film records for promotional and/or commercial purposes.